



Provider Portal Enhancement: Credentialing Inquiries & Demographic Change Requests

Dear MetroPlusHealth Provider,

MetroPlusHealth is pleased to introduce new credentialing enhancements within our Provider Portal. These enhancements allow providers to conveniently submit credentialing inquiries and demographic change requests online through a streamlined, self-service process.

By using these *new* portal features, providers can:

- ✓ Submit credentialing-related inquiries directly through the Provider Portal.
- ✓ Request demographic updates electronically.
- ✓ Upload required forms and supporting documentation in one place.
- ✓ Improve the efficiency of communication and request tracking.
- ✓ Help reduce processing delays by ensuring all required information is submitted with the request.

We encourage providers to begin using these enhanced features and share their experience with us. Your feedback is valuable and will help us continue improving the Provider Portal. If you have any questions, encounter any issues, or would like to provide feedback, please contact your MetroPlusHealth Provider Relations representative or email us at ProviderRelationsOps@metroplus.org.

Thank you for partnering with MetroPlusHealth as we continue to enhance our provider experience.

Sincerely,

MetroPlusHealth