



TO: All Providers

RE: Important Update - Referral Requirements Waived for Gold Members (NYC Employees)

DATE: June 1st, 2026

Dear MetroPlusHealth Providers,

We are pleased to share an important update regarding the **Gold Plan** designed for our NYC workforce — those who help keep our city running.

Effective **June 1st, 2026**, MetroPlusHealth will waive referral requirements for **all** Gold members seeking care from participating (in-network) specialists.

What does this mean for providers:

- ✓ Gold members **no longer require a PCP referral** to access in-network specialists.
- ✓ **Prior authorization requirements remain unchanged** and must continue to be followed where applicable.

Members enrolled in the MetroPlusHealth Gold plan will also receive official communication regarding this change. We anticipate this update will enhance access to care, empower members with greater autonomy in managing their healthcare, and contribute to a more seamless and integrated payer-provider experience.

Please ensure to document your referral in the members' chart and continue to coordinate care with specialists as needed.

If you have any questions or require additional clarification, please contact Provider Relations Operations at providerrelationsops@metroplus.org.

Thank you,

MetroPlusHealth