



Dear Valued Provider,

MetroPlusHealth is continuing to offer additional resources to meet the needs of our provider network. We are expanding our partnership with Availity® to serve as an additional trading partner for provider **270/271 (Member Eligibility Inquiry/Response) and 276/277 (Claim Inquiry/Response)** transactions. For those using clearinghouses or vendors to submit health care transactions, this will all happen behind the scenes, and you will only need to register with Availity if you want to take advantage of additional tools available to you.

As of April 28, 2025, the following transaction types are available via Availity for all MetroPlusHealth products. MetroPlusHealth Payer Names and Payer IDs are not changing.

Payer Name	Payer ID	Transactions	Date Available
MetroPlusHealth	13265	270/271 Eligibility and Benefits	April 28, 2025
MetroPlusHealth	13265	276/277 Claim Status	April 28, 2025

Existing Availity Trading Partners

Reminder: If you are currently sending EDI Transactions for other Health Plans via a secure FTP account with Availity, follow your standard business process to work with MetroPlusHealth. If you need assistance, please refer to the resources in this [EDI Quick Start Guide for Availity](#).

MetroPlusHealth providers can enroll in Electronic Remittance Advice (ERA) through the following clearinghouses:

1. Availity - 1-800-282-4548 or visit www.availity.com
2. Relay Health/OPTUM - 1-800-527-8133 or email edienrollmentsupport@optum.com

New to Availity?

If you do not already have an Availity Account, you can register now at any time:

1. Go to www.availity.com
2. Click **Register** and complete the process. For registration guidance or tips,

we recommend you refer to the following resource prior to starting your registration application:

- [EDI Quick Start Guide for Availity](#)
- [Submitting a Claim on Availity Essentials](#)

Get to know Availity

To learn more about Availity, please access the [welcome page](#) for more information.

Thank you.

MetroPlusHealth