
NOTE: EFFECTIVE APRIL 1, 2026, THIS NOTIFICATION REPLACES THE INFORMATION THAT IS CURRENTLY IN YOUR MEMBER HANDBOOK

Children's Home and Community Based Services

New York State covers Children's Home and Community Based Services (HCBS) under the Children's Waiver. MetroPlus Health Plan covers Children's HCBS for members participating in the Children's Waiver and provides care management for these services.

Children's HCBS offer personal, flexible services to meet the needs of each child/youth. HCBS is provided where children/youth and families are most comfortable and supports them as they work towards goals and achievements.

Who can get Children's HCBS?

Children's HCBS are for children and youth who:

- Need extra care and support to remain at home/in the community
- Have complex health, developmental, and/or behavioral health needs
- Want to avoid going to the hospital or a long-term care facility
- Are eligible for HCBS and participate in the Children's Waiver

Members under age 21 will be able to get these services from their health plan:

- Community habilitation
- Caregiver/ Family Advocacy and Support Services
- Prevocational services - must be age 14 and older
- Supported employment - must be age 14 and older
- Respite services (planned respite and crisis respite)
- Palliative Care
 - Expressive Therapy
 - Massage Therapy
 - Bereavement Service
 - Pain and Symptom Management
- Non-medical Transportation

continued

Members under age 21 will access the following services through designated health homes **using your Medicaid card:**

- Environmental Modifications
- Vehicle Modifications
- Adaptive and Assistive Technology
- Transitional Care Coordination
- Transitional Services

Children/youth participating in the Children's Waiver must receive care management. Care management provides a person who can help you find and get the services that are right for you.

- If you are getting care management from a Health Home Care Management Agency (CMA), you can stay with your CMA. MetroPlus Health Plan will work with your CMA to help you get the services you need.
- If you are getting care management from the State-operated Children and Youth Evaluation Service (C-YES), MetroPlus Health Plan will work with the State-operated C-YES and provide your care management.