



2025

MetroPlusHealth Virtual Visit

Get care 24/7 using your computer, smartphone, or tablet.

MetroPlusHealth Virtual Visit is a fast, easy way to see a doctor for care (non-emergencies only). It is offered by NYC Health + Hospitals/ExpressCare. MetroPlusHealth members can use it at no extra cost!

Have a Virtual Visit anytime, anywhere in New York State — and in your language.

You will visit with a doctor or other provider who is board-certified. They will be able to see your health history, order tests, and write prescriptions. And they will make sure you get any follow-up care you may need.

Want to learn more about Virtual Visit, or how to sign up?



Call
833.965.1526 (TTY: 711)



Visit
metroplusmedicare.org



Scan to learn about
MetroPlus Virtual Visit

Monday – Friday, 8am – 8pm
and Saturday, 8am – 5pm

MetroPlus Health Plan, Inc. is an HMO, HMO D-SNP plan with a Medicare contract. MetroPlus Health Plan, Inc. has a contract with New York State Medicaid for MetroPlus UltraCare (HMO D-SNP) and a Coordination of Benefits Agreement with the New York State Department of Health for the MetroPlus Advantage Plan (HMO D-SNP). **MetroPlusHealth is not affiliated with, endorsed by, or otherwise related to the federal government, CMS, HHS, and/or Medicare.** Enrollment in MetroPlus Health Plan, Inc. depends on contract renewal. MetroPlus Health Plan, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-986-0356 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-986-0356 (TTY: 711)。
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