

2024 MEDICARE

FIRST LOOK NEW YORK CITY



**Metro
Plus
Health**

METROPLUSHEALTH

MEDICARE PLANS

MetroPlusHealth has offered low-cost, quality health care to people in Brooklyn, the Bronx, Manhattan, Queens, and Staten Island for more than 30 years.

At MetroPlusHealth, we focus on primary and preventive care. You can choose from more than 34,000 doctors and others across the city. You will find many offices right near you, along with local family care sites. You can go to over 40 hospitals including NYU Langone, Mount Sinai, NYC Health + Hospitals, and more. We also offer 24/7 telehealth with MetroPlusHealth Virtual Visit right from your smartphone, tablet, or computer. And you can gain rewards for taking steps like visiting your doctor or getting a flu shot. Just like New York City, we draw from many cultures.

Our staff knows our communities and speaks more than 40 languages. We also have interpreters for other languages.

✓ Access to over 40 hospitals including NYU Langone, Mount Sinai, NYC Health + Hospitals, and more

✓ Over 34,000 providers, 40 hospitals, and 110 urgent care centers

✓ The plan of choice for more than 700,000 New Yorkers

✓ Network includes IPA such as Corinthian Medical IPA, SOMOS Community Care, Excelsior Medical IPA, Bronx United IPA, Sovereign Phoenix, Chinese American IPA and many more

MetroPlus Advantage Plan (HMO D-SNP) provides all the benefits of Original Medicare PLUS



\$0 premiums, deductibles,
and coinsurance



Telehealth: Free 24/7 virtual access
to doctors and therapists from your
smart phone, tablet or computer with
MetroPlusHealth Virtual Visit



Fitness Reimbursement: Up to \$250
every six months for membership to
qualifying exercise facilities



Medications pre-packaged and
delivered to you at no extra cost.
Available through PillPack or
CVS Pharmacy.



Routine Transportation: \$0 copay
for up to 48 one-way trips to health-
related locations per year



Worldwide emergency room access



\$0 Vision and Comprehensive Dental



Qualified members pay \$0 for
generic prescription drugs



Now get benefits such as OTC
drugs, Utilities, Groceries, PERS,
and bathroom safety devices all in
one package, \$155 per month on a
prepaid card



Hearing aids: Up to \$500 for both
ears (every year)



Member portal



Online premium payment (if applicable)



Informational town hall meetings



Access to a care coordinator

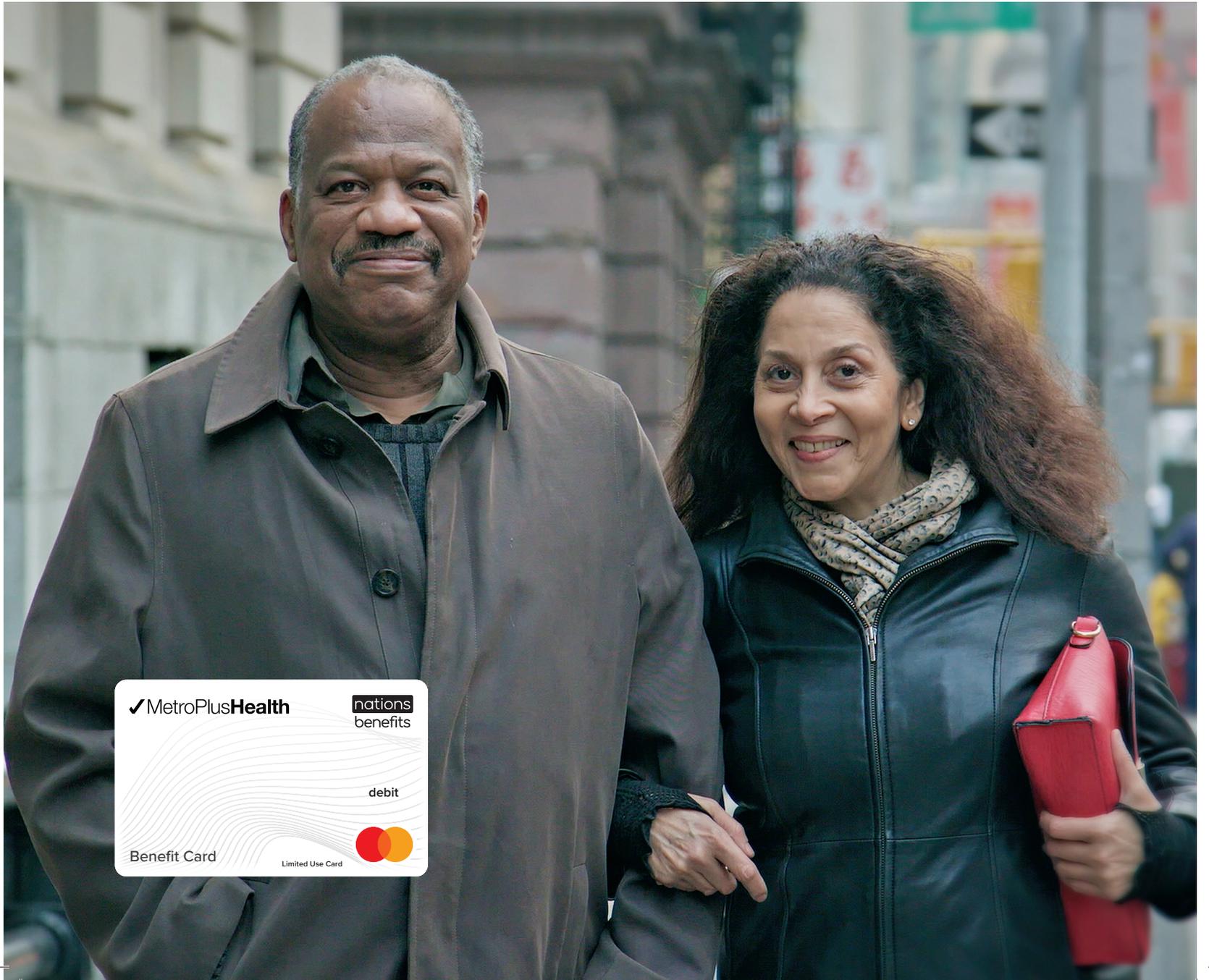
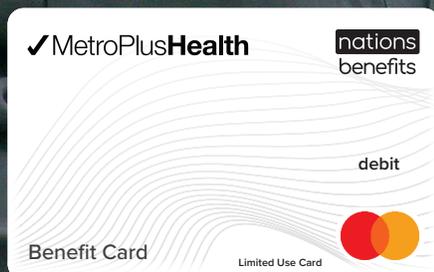
New Benefits for 2024!

✓ \$155 per month for OTC items, utilities, groceries, PERS, bathroom safety devices and more all on one card (no rollover of benefits from one month to the next)

✓ 6 visits per year to a dietician/nutritionist, and 8 visits per year to a podiatrist

✓ 48 one-way trips for non-emergency transportation

✓ 20 visits per year for acupuncture



MetroPlus UltraCare (HMO D-SNP) provides all the benefits of

Original Medicare PLUS



\$0 premiums, deductibles,
and coinsurance



Telehealth: Free 24/7 virtual access
to doctors and therapists from your
smart phone, tablet or computer with
MetroPlusHealth Virtual Visit



Fitness Reimbursement: Up to \$250
every six months for membership to
qualifying exercise facilities



Medications pre-packaged and
delivered to you at no extra cost.
Available through PillPack or
CVS Pharmacy.



Routine Transportation: unlimited trips
to health-related locations



Worldwide emergency room access



\$0 Vision and Comprehensive Dental



Qualified members pay \$0 for
generic prescription drugs



Now get benefits such as OTC
drugs, Utilities, Groceries, PERS,
and bathroom safety devices all in
one package, \$155 per month on a
prepaid card



Hearing aids: Up to \$500 for both
ears (every year)



Member portal



Unlimited home-delivered meals



Informational town hall meetings



Access to a care coordinator

BROKER CERTIFICATION

As part of the process to be appointed as a MetroPlusHealth Medicare Broker, you are to complete the **2023 Medicare Training** and the MetroPlusHealth **2022 Annual Compliance Training**.

Before you start the training modules keep the following in mind:

The training must be done in one sitting, otherwise you will need to start from the beginning. You will have 2 attempts of getting a passing score of 85%. After your first attempt, you will receive a score immediately. If you have failed, you can re-take it on the same page. If you failed your second attempt then you will need to re-take the Medicare Broker Product Training by using the same link below.

When accessing the training modules please use **Google Chrome**.

The completion attestation is embedded within each link. Once you have completed each of the modules it will automatically direct you to the form.

Failure to complete both training modules will affect your appointment to sell the MetroPlusHealth 2023 Medicare plans.

You can access the trainings via the link below:

PY 2023 Medicare Broker Training (with exam) & 2022 ACT Broker Training:

<https://rise.articulate.com/share/fw5aEE0rsAsrwcJgPdhhCooGevA3blGc>

To confirm appointment or certification, please send an email to **Mphr@metroplus.org**.

As always, for any questions or assistance, you can always call our Broker Support Line at **833.917.3525** or **929.746.8695** or e-mail us at **brokersupport@metroplus.org**.

2024 KEY FEATURES

Plan Benefits	MetroPlus Advantage Plan (HMO D-SNP) H0423-001 In-Network	MetroPlus Platinum Plan (HMO) H0423-004 In-Network	MetroPlus UltraCare (HMO D-SNP) H0423-007 In-Network
Counties	Bronx, Kings, New York, Queens, Richmond	Bronx, Kings, New York, Queens, Richmond	Bronx, Kings, New York, Queens, Richmond
Premium Part B Giveback	\$0	\$0	\$0
Total Premium (Part C Part D)*	\$0 or up to \$48.70*	\$132.00	\$0
In-Network Plan Deductible*	\$0 or \$226*	\$0	\$0**
Maximum Out of Pocket (MOOP)	\$8,850	\$8,850	\$8,850
Inpatient Hospital – Acute	\$0 or: • \$1,600 deductible • Days 1–60: \$0 copayment per day • Days 61–90: \$400 copayment per day*	\$225 copay per day for days 1-8; \$0 copay per day for days 9-90	\$0
PCP Office Visits	\$0 or 20%**	\$0	\$0
Specialist Office Visits	\$0 or 20%**	\$40	\$0
Supplemental Benefits Card (OTC, Utilities, Grocery, PERS, bathroom safety devices)	\$155 per month	N/A	\$155 per month

*Subject to change.

**Depends on your level of extra help.

Plan Benefits	MetroPlus Advantage Plan (HMO D-SNP) H0423-001 In-Network	MetroPlus Platinum Plan (HMO) H0423-004 In-Network	MetroPlus UltraCare (HMO D-SNP) H0423-007 In-Network
Counties	Bronx, Kings, New York, Queens, Richmond	Bronx, Kings, New York, Queens, Richmond	Bronx, Kings, New York, Queens, Richmond
Non-emergency transportation	48 one-way trips	N/A	unlimited
Health Club Membership	Up to \$250 every six months	N/A	Up to \$250 every six months
Dental Benefits	Preventive and comprehensive dental included	\$0 for Medicare covered services	\$0
Vision Benefits	\$450 eyewear limit	\$0 for exams and screenings	\$0
Hearing Benefits	Up to \$500 / per year	Up to \$500 / every 3 years	Up to \$500 / per year
In-Home Support Services	Assisted Living Services (covered under Medicaid)	N/A	\$0
Rx Deductible	\$0**	\$545	\$0**
Deductible Tiers	N/A	N/A	N/A
Laboratory Services	\$0 or 20%	20%	\$0
X-Ray Services	\$0 or 20%	20%	\$0
Acupuncture	20 visits	N/A	20 visits

*Subject to change.

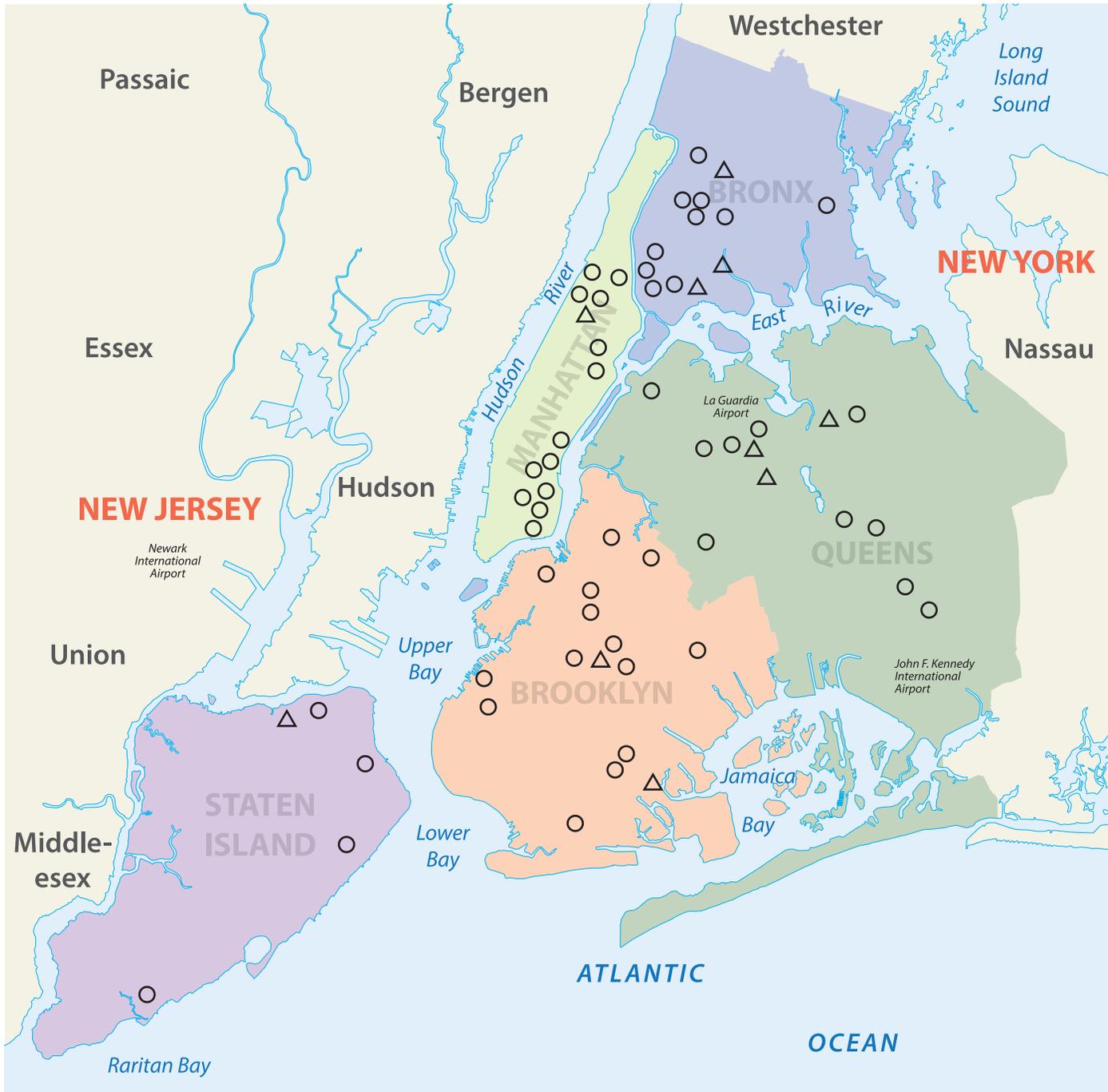
**Depends on your level of extra help.

WHY CHOOSE METROPLUSHEALTH?



MetroPlusHealth

PARTICIPATING HOSPITALS



○ Hospitals locations
△ Community offices

Hospitals by Borough:

- Bronx: 10
- Brooklyn: 14
- Manhattan: 13
- Queens: 10
- Staten Island: 4

Participating Hospitals

Borough	Name	Location
Bronx	BronxCare Health System	1650 Grand Concourse The Bronx, NY 10457
Bronx	Lincoln Medical & Mental Health Center	234 E 149th St Bronx, NY 10451
Bronx	Montefiore Medical Center	3415 Bainbridge Ave Bronx, NY 10467
Bronx	St. Barnabas	4422 Third Ave Bronx, NY 10457
Brooklyn	Beth Israel Medical Center - King Highway	3201 Kings Hwy Brooklyn, NY 11234
Brooklyn	Brookdale Hospital	1 Brookdale Plaza Brooklyn, NY 11212
Brooklyn	Interfaith Medical Center	1545 Atlantic Ave Brooklyn, NY 11213
Brooklyn	Kingsbrook Jewish Medical Center	585 Schenectady Ave Brooklyn, NY 11203
Brooklyn	Maimonides Medical Center	4802 10th Ave Brooklyn, NY 11219
Brooklyn	NYU Lutheran Medical Center	150 55th St Brooklyn, NY 11220
Brooklyn	SUNY Downstate Medical Center, University Hospital of Brooklyn	445 Lenox Rd Brooklyn, NY 11203
Brooklyn	Wyckoff Heights Medical Center	374 Stockholm St Brooklyn, NY 11237
Manhattan	Beth Israel Medical Center	10 Union Square E #5p New York, NY 10003

Participating Hospitals

Borough	Name	Location
Manhattan	Harlem Hospital	46 W 137th St New York, NY 10037
Manhattan	Mount Sinai Hospital	1468 Madison Ave New York, NY 10029
Manhattan	New York Eye and Ear Infirmary	310 E 14th St New York, NY 10003
Manhattan	NYU Hospital for Joint Diseases	301 E 17th St New York, NY 10010
Manhattan	NYU Medical Center, The Rusk Institute for Rehabilitation Medicine	400 E 34th St New York, NY 10016
Manhattan	NYU Medical Center, The Tisch Hospital	550 1st Ave New York, NY 10016
Manhattan	St. Luke's Roosevelt Hospital	1111 Amsterdam Ave New York, NY 10025
Queens	Flushing Hospital Medical Center	4500 Parsons Blvd Queens, NY 11355
Queens	Jamaica Hospital Medical Center	8900 Van Wyck Expy Queens, NY 11418
Queens	The Mount Sinai Hospital of Queens	25-10 30th Ave Queens, NY 11102
Staten Island	Richmond University Medical Center	355 Bard Ave Staten Island, NY 10310
Staten Island	Staten Island University Hospital – North Campus	475 Seaview Ave Staten Island, NY 10305
Staten Island	Staten Island University Hospital – South Campus	375 Seguire Ave Staten Island, NY 10309

NYC Health + Hospitals

Borough	Name	Location
Bronx	NYC Health + Hospitals Belvis	545 East 142nd Street Bronx, NY, USA
Bronx	NYC Health + Hospitals Health Center at Tremont	1920 Webster Avenue Bronx, NY, USA
Bronx	NYC Health + Hospitals Jacobi	1400 Pelham Parkway South Bronx, NY, USA
Bronx	NYC Health + Hospitals Lincoln	234 East 149th Street Bronx, NY, USA
Bronx	NYC Health + Hospitals Morrisania	1225 Gerard Avenue Bronx, NY, USA
Bronx	NYC Health + Hospitals North Central Bronx	3424 Kossuth Avenue Bronx, NY, USA
Brooklyn	NYC Health + Hospitals Coney Island	2601 Ocean Parkway Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Cumberland Gotham Health Center	100 North Portland Avenue Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals East NY Gotham Health Center	2094 Pitkin Avenue Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Fort Greene Child Health Clinic	295 Flatbush Avenue Extension Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Kings County	451 Clarkson Avenue Brooklyn, NY, USA
Brooklyn	NYC Health + Hospitals Woodhull	760 Broadway Brooklyn, NY, USA
Manhattan	NYC Health + Hospitals Bellevue	462 First Avenue New York, NY, USA

NYC Health + Hospitals

Borough	Name	Location
Manhattan	NYC Health + Hospitals Dyckman Clinica De Las Americas	175 Nagle Avenue New York, NY, USA
Manhattan	NYC Health + Hospitals Gouverneur	227 Madison Street New York, NY, USA
Manhattan	NYC Health + Hospitals Metropolitan	1901 First Avenue New York, NY, USA
Manhattan	NYC Health + Hospitals Sydenham	264 West 118th Street New York, NY, USA
Queens	NYC Health + Hospitals Elmhurst	79-01 Broadway Queens, NY, USA
Queens	NYC Health + Hospitals Jackson Heights	34-33 Junction Blvd Corona, NY, USA
Queens	NYC Health + Hospitals Parsons	90-37 Parsons Blvd Jamaica, NY, USA
Queens	NYC Health + Hospitals Queens	82-70 164th Street Queens, NY, USA
Queens	NYC Health + Hospitals Ridewood	769 Onderdonk Avenue Queens, NY, USA
Queens	NYC Health + Hospitals Roosevelt	37-50 72nd Street Flushing, NY, USA
Queens	NYC Health + Hospitals South Queens	114-02 Guy R Brewer Blvd Jamaica, NY, USA
Staten Island	NYC Health + Hospitals Vanderbilt	165 Vanderbilt Avenue Staten Island, NY 10304

Community Offices

Borough	Name	Location
Bronx	Longwood	953 Southern Boulevard Bronx, NY 10459
Brooklyn	Flatbush	2221 Church Avenue Brooklyn, NY 11226
Manhattan	Manhattan Community Office	2104 Adam Clayton Powell Blvd New York, NY 10027
Queens	Jackson Heights	92-14 Roosevelt Avenue Jackson Heights, NY 11372
Queens	Flushing	136-13 Roosevelt Avenue Flushing, NY 11367
Staten Island	Port Richmond	238A Port Richmond Avenue Staten Island, NY 10302

Independent Physician Associations

3-D Kids IPA, LLC

Bronx United IPA, Inc.

Chinese American IPA, Inc.

Coordinated Behavioral Care IPA

Integra Partners IPA, LLC

Korean American Physicians IPA

MediSys IPA, LLC

MedXM Independent Practice Association, Inc.

Signify Health IPA, LLC (f_k_a Adviance Health IPA, LLC)

SOMOS Your Health IPA, Inc.

Sovereign Phoenix IPA

Large Group Provider In-Network

Urban Health Plan, Inc.

Community Healthcare Network

Essen Medical Associates PC

Century Medical & Dental Center Inc.

William F Ryan Community Health Center

Brownsville Multi-Service Family Health Center

The Joseph P. Addabbo FHC

Institute For Family Health Inc.

Help PSI Services Corp dba Brightpoint Health

Bedford Stuyvesant Family Health Center

Morris Heights Health Center

Ryan Chelsea - Clinton Community Health Center

Community Health Center of Richmond, Inc.

Prominis Medical Services PC

ODA Primary Health Care Center Inc.

Community Health Project Inc DBA Callen-Lorde Comm

Help PSI Services Corp

East Harlem Council For Human Services

Housing Works Inc Health

Damian Family Care Centers Inc.

Betances Health Center

Charles B. Wang Community Health Center, Inc.

Chinatown True Care Medical PLLC/Rendr



Questions? Just call our Broker Support Team at **833.917.3525** or **929.746.8695**, Monday to Friday, 9am–5pm or e-mail us at **brokersupport@metroplus.org**.

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