

DATE: 07.18.23

TO: ALL NYS OMH LICENSED COMPREHENSIVE PSYCHIATRIC EMERGENCY PROGRAM (CPEP) PROVIDERS

RE: 1115 WAIVER MOBILE CRISIS SERVICES PROVIDED BY CPEPS

IMPACTS - MEDICAID, HEALTH AND RECOVERY PLAN (HARP), MEDICAID HIV- SNP, AND MEDICAID ADVANTAGE PLUS (MAP)

SUMMARY

Effective May 1, 2023, both In-Network and Out-of-Network, OMH licensed CPEPs are allowed to bill for these two additional Mobile Crisis Services provided to our Medicaid, Partnership in Care (HIV-SNP), Enhanced (HARP) and UltraCare (MAP) members age 21 and above.

- Telephonic Triage and Crisis Response
- Mobile Crisis Response

Prior to May 1, 2023, both In-Network and Out-of-Network, OMH licensed CPEPs were authorized to be reimbursed only for the Telephonic Crisis Follow-Up Response and Mobile Crisis Follow-Up Response services.

All NYS Licensed CPEP Providers – for MPH to apply appropriate prompt pay rules, please notify us if you have claims to submit for the above two Crisis service components effective **May 1, 2023, onwards.**

*For a list of NYS OMH Licensed CPEP providers click [here](#).

*All OMH Licensed CPEP Providers should bill utilizing the correct rate codes, procedure codes, and modifiers for Mobile Services to avoid any delays in claims payment. Billing codes and claiming process details are outlined in the:

- [Crisis Intervention Benefit: Mobile Crisis Component Benefit and Billing Guidance.](#)
- [New York State Health and Recovery Plan \(HARP\) / Mainstream Behavioral Health Billing and Coding Manual](#)
- [New York State Medicaid Advantage Plus \(MAP\) Plans Behavioral Health Billing and Coding Manual](#)

Note: In June 2023, DOH has updated the Mobile Crisis Services Contracting Status Report (Exhibit C) to reflect the additional two CPEP approved Mobile Crisis services.