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**Important Message from the Utilization Management Department to Providers of:**

- SKILLED HOME CARE
- HOME INFUSION
- HOME MD VISITS
- PRIVATE DUTY NURSING
- OUTPATIENT THERAPY AND CHIROPRACTIC CARE

Therapy Type	Physical Therapy	Occupational Therapy	Speech Therapy	Chiropractic Care
Applicable CPT Codes	97161, 97162, 97163, 97530, 97542	97165, 97166, 97167, 97530, 97542	92507, 92521, 92522, 92523, 92524	97940, 98941, 98942, 98943

- **Effective 01/11/2021**, MetroPlus Health is implementing a new fax number for submission of service authorization requests for all the services listed above.
- This change is for all lines of business including Medicaid, Medicare, Essential and Commercial.
- **The new fax number is: 212-908-3730.**
- Newly formatted service authorization request forms, specific to these services, will be available on the MetroPlus website at <https://www.metroplus.org/provider/utilization-management>. These forms are designed to collect the vital information necessary for review of the requests and we encourage you to use them to avoid any delays in processing.
- A newsletter and telephone notification will follow this notification.

Please visit the MetroPlus website for details and continued updates related to Utilization Management. Thank you for the care you provide our members.

Utilization Management Department