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**FOR IMMEDIATE RELEASE****METROPLUSHEALTH ANNOUNCES NEW EXECUTIVE APPOINTMENT: MICHELLE REAY AS CHIEF OPERATING OFFICER**

*As COVID-19 crisis continues to drive a spike in Plan membership and Plan operations evolve dramatically in response to market and business environment changes, MetroPlusHealth adds dynamic operations expert to executive leadership team.*

**(New York, NY – February 2, 2021)** – MetroPlus Health Plan announced today the appointment of **Michelle Reay** as **Chief Operating Officer (COO)**. As the health plan owned by NYC Health + Hospitals, with over 600,000 members across the five boroughs, MetroPlusHealth is a vital part of New York City’s initiative to guarantee health care to all New Yorkers. As COO and member of the executive leadership team, **Michelle Reay** will be responsible for overall management and oversight for product, call centers, facilities, claims management, vendor and outsourced services, project management, and operational performance improvement. Michelle Reay assumed her new role last month.



“I am very pleased to announce Michelle Reay’s appointment as Chief Operating Officer,” said **MetroPlusHealth’s President and Chief Executive Officer Talya Schwartz, M.D.** “We are confident Michelle is a dynamic leader who will bring operational innovation to the Plan. Her experience and knowledge will ensure our members continue to receive the excellent health and wellness services they deserve – and for which they rank us among the top in quality.”

“It is an honor to take on this role and, in collaboration with the executive team, be able to serve so many New Yorkers – especially in these extraordinarily challenging times,” said **Michelle Reay**. “MetroPlusHealth has been providing affordable health coverage to New Yorkers for 35 years. I am proud to support the Plan’s mission of inclusive, person-centered, quality-driven care.”

**Michelle Reay** is a healthcare professional with over 20 years of administrative and management experience in managed health care operations. She has managed commercial and government programs including TRICARE, Medicare Advantage, Medicaid Managed Care, Essential Plan, Commercial and Accountable Care Organization operations. Her operational expertise includes project management, process improvement, compliance, strategy execution, program implementation, contract management, and relationship management. Michelle joins MetroPlusHealth from Crystal Run Health Plans, where she served as Vice President of Operations. Previously, she worked at HealthCare Partners, IPA and Management Services Organization. Michelle earned her Master of Arts, Health Education and Promotion, at Lehman College, City University of New York, and her Bachelor of Science, Business Administration, at Manhattan College.

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About MetroPlusHealth Since 1985, MetroPlus Health Plan has built a reputation for providing access to affordable, quality health care to residents across New York City. A wholly-owned subsidiary of NYC Health + Hospitals, the nation's largest public health system, MetroPlusHealth is the plan of choice for over 600,000 New Yorkers and has a five-star rating based on the State's 2020 Consumer's Guide to Medicaid and Child Health Plus Managed Care Plans in New York City. The health plan's robust network of primary care doctors and specialists includes many independent community providers. Culturally sensitive, and fluent in more than 40 languages, MetroPlusHealth's staff is as diverse as the great city it serves. For more information about MetroPlusHealth plans, benefits, and services, visit [www.metroplus.org](http://www.metroplus.org) and join the conversation at [facebook.com/MetroPlusHealth/](https://facebook.com/MetroPlusHealth/) and [@metroplushealth](https://twitter.com/@metroplushealth).